



The best response for your logistics emergencies



EP TIME CRITICAL CARGO
DIVISION

2020

Connecting minds **to move the world**



It's always a good idea to have a **specialist** on hand for any emergency

EP Group provides high-performance, custom-made solutions, focused on successful and fast deliveries, with the best customer experience.

When every minute counts, our global 24/7-365 time critical cargo teams and emergency desks have the ability and the resources to solve the most demanding problems in each industry, fast.

You can always rely on us to handle air charter, air priority, hot shot and on-board courier services.



AUTOMOTIVE

*Inbound parts
Finished products
Prototypes
Samples
Machinery
Tooling*



AEROSPACE

*MRO - Parts
Aircraft assembly
Manufacturing
OEMs
Tier 1, 2, & 3 supply
Engines
Turbines*



PHARMA

*Healthcare sector
Pharmaceutical
Biotech
Medical devices
Manufacturer
Temperature sensitive*



HIGH-TECH

*Semiconductor
Components
Electronics
Robotic Technology
Communications and IT
Vehicular
Communication Systems*



MACHINERY & COMPONENTS

*Pumps
Compressors
Valves
Gears and bearings
Machinery
Tooling
Machine tool factories*



**CONTROL TOWERS &
EMERGENCY DESK CENTERS**

Time critical import/export issues?

We have you covered!

Enjoy the comfort of an extensive logistics network

With more than **70 offices** worldwide and a global network of connections, we have the confidence to carry out a local project or make your global dreams come true.

CANADA: Toronto, Ontario. Montreal, Quebec. **GERMANY:** Frankfurt, Hesse. Hamburg, Hamburg. Munich, Bavaria. Stuttgart, Baden-Württemberg. **UNITED STATES:** Asheville, NC. Atlanta, GA. Austin, TX. Chicago, IL. Dallas, TX. Detroit, MI. El Paso, TX. Houston, TX. Laredo, TX. Los Angeles, CA. Miami, FL. San Antonio, TX. San Diego, CA. San Juan, PR. **MEXICO:** Aguascalientes, Ags. Cancun, Q.R. Chihuahua, Chih. Mexico City, CDMX. Ciudad Juarez, Chih. Durango, Dgo. Guadalajara, Jal. Irapuato, Gto. Hermosillo, Son. Leon, Gto. Merida, Yuc. Mexicali, B.C. Monterrey, N.L. Nogales, Son. Nuevo Laredo, Tams. Orizaba, Ver. Pachuca, Hgo. Puebla, Pue. Queretaro, Qro. Reynosa, Tams. Saltillo, Coah. San Luis Potosi, S.L.P. Tapachula, Chis. Tijuana, B.C. Tlalnepantla de Baz, Edomex. Torreon, Coah. Veracruz, Ver. Zacatecas, Zac. **LATIN AMERICA:** Guatemala City. San Pedro Sula, Honduras. Tegucigalpa, Honduras. San Salvador, El Salvador. Heredia, Costa Rica. San Jose de Costa Rica. Panama City. Medellin, Colombia. Bogota, Colombia. Cali, Colombia. Quito, Ecuador. Guayaquil, Ecuador. Lima, Peru. Santa Cruz de la Sierra, Bolivia. Campinas, Brazil. Sao Paulo, Brazil. Santiago de Chile. Asuncion, Paraguay. Buenos Aires, Argentina. Montevideo, Uruguay. **CARIBE:** Santo Domingo, Dominican Republic. **AIRPORTS:** MEXICO: Monterrey, MTY. Guadalajara, GDL. Mexico City. LATIN AMERICA: Santiago, SCL. San Jose, SJO. GERMANY: Frankfurt, FRA.

USA - DETROIT

AOG QUERETARO

AOG MIAMI

USA - HOUSTON

MEXICO - TOLUCA

BRAZIL - SAO PAULO

AOG SAO PAULO



800-CRITICAL
EMERGENCY DESK

AIR CHARTER

SPECIALISTS AVAILABLE

Transform complex critical operations into logistics success

Air Charter - Our ultimate emergency delivery solution will effectively solve your most demanding needs while addressing possible risks with proactive engagement.

Local, regional or international services. It doesn't matter where your cargo needs to be, we'll get it there safely, securely and on time.

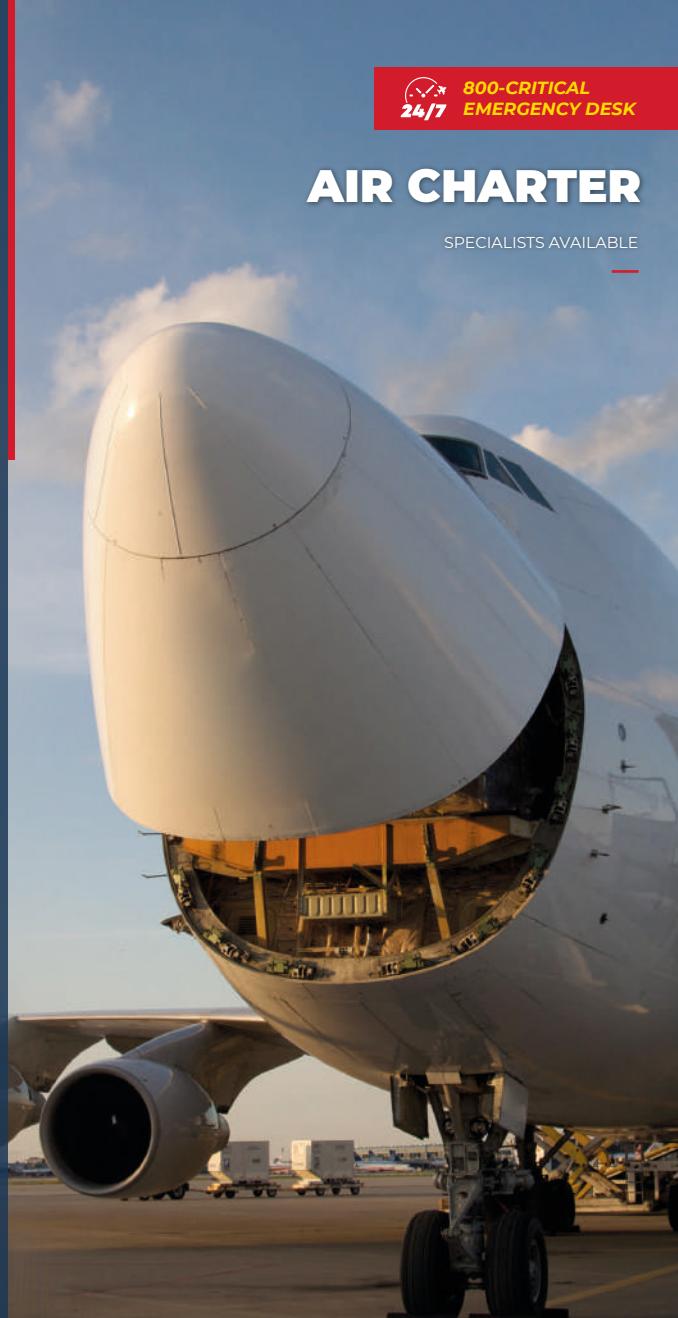
GO NOW SERVICE!

- > Wide and narrow body units
- > Part charter
- > Door to door / Airport to airport
- > Access to 20,000+ aircraft across the globe



Helicopter Sprint

Highly adaptable to comply with specific delivery requirements. It is the perfect solution for short flights or to access remote areas without airport, making our Helicopter Sprint, one of the most suitable delivery solutions to reach any difficult terrain or to speed up your deliveries.



Delays in customs, documentation problems, connections too tight? Overcome any obstacle with us!

On-board courier - From transporting manufacturing parts, prototypes, time-sensitive samples or confidential documents to keeping whole supply chains running, we are your best choice to complete the job quickly, safely and on time.

Access to 100,000+ daily flights through our Global Courier Network based in North, Central and South America, Europe and Asia.

REAL TIME TRACKING!

- > 200+ couriers available 24/7
- > Door to door
- > Main HUBS: Mexico, USA, Brazil and Germany
- > Faster bookings thanks to our dedicated team
- > Book & track online system

 **800-CRITICAL
EMERGENCY DESK**

ON BOARD COURIER

SPECIALISTS AVAILABLE





800-CRITICAL
EMERGENCY DESK

Flexible pick up hours. On-time delivery within your budget

Ground Expedited - Regardless of size and weight, we can quickly and reliably manage your cargo all over North America. Our team drivers are always available to deliver your cargo as fast as possible.

Live availability platform to position your cargo 24/7-365 with dispatch and satellite tracking support.

Mexico - USA - Canada Daily crossborder

- > Dedicated units with GPS tracking
- > Single or team drivers
- > Pick up and delivery on demand
- > 16,000+ units in our virtual fleet
- > We work with cargo vans, sprinter vans, small straight trucks, large straight trucks and full trucks
- > General cargo and hazmat

GROUND EXPEDITED

SPECIALISTS AVAILABLE



When time is short, put your shipment on the next available flight

Air Priority - Get your urgent cargo to/from anywhere in the world with access to the best flights, local assistance and priority rates thanks to our key partnership with premium freight networks.

When overnight delivery is not an option, rely on us to get your cargo out safely and quickly in the same day.

Priority load on first aircraft available

- > Priority first and last mile
- > Priority and premium rates worldwide
- > Direct flights to/from USA, LATAM & Europe
- > Experience total vision of your door-to-door cargo

 **800-CRITICAL
EMERGENCY DESK**

AIR PRIORITY

SPECIALISTS AVAILABLE





Always fast, 
friendly & dedicated

HOW TO GET A QUOTE?



Origin and
Destination



Number of packages
and Total Weight



Cargo
Availability



Delivery
Deadline



Commodity

IMMEDIATE ANSWER

800-CRITICAL (2748 4225)

+52 1 81 20 99 70 37

critical.cargo@europartners.com.mx

www.europartnersgroup.com

